

SMU Patron's Day 2022

Makers' Market

Care Pack Terms & Conditions

Makers' Market reserves the rights to amend the terms and conditions at any time without notification. By purchasing Makers' Market Care Pack, the buyer has agreed to abide by the terms and conditions listed.

All sales are final and may not be amended.

i) TERMS OF SALE GOODS SOLD

Makers' Market Care Pack are strictly non-refundable, non-exchangeable and non-returnable. By filling up the pre-order form, the customer accepts that goods are sold in as-is condition upon payment.

ALL Makers' Market care packs would be available on a *pre-order basis* from *10 to 28 January* at a standard price of \$22 each and would only be made available for collection from *11 to 15 February*.

Customers should only order if they are comfortable with the waiting time and any unforeseen delays.

ii) PAYMENT

In light of COVID-19, the primary mode of payment for the care pack will be solely via PayNow. All PayNow payments are to be made payable to our staff in-charge, Ang Kun Rong, at +65 9674 7813 (Kunrong).

iii) PAYMENT VALIDATION

For all PayNow payments, customers are required to upload a screenshot of the completed PayNow transaction page in the Google Pre-order form before submitting their orders.

All orders will be automatically cancelled if payment is not received or updated within the given timeframe of 24 hours.

iv) PURCHASE & PAYMENT ACKNOWLEDGEMENT

A message of acknowledgement of:

i) Reception of payment

ii) Confirmation of order

will be sent for all care pack purchases via Telegram/Whatsapp/email (preferred method of contact indicated in Google Form).

vi) PHYSICAL COLLECTION OF CARE PACK

Collection of Care Pack will be made available by a collection drive in SMU from 11 to 15 of February 2022. Customers would be able to collect from the collection drive which is held 2 weeks after the end of the last order date (28 January 2022). Confirmation of order (receipt no. & message) has to be shown during collection.

Location of collection will be released closer to the collection period through Telegram/Whatsapp/email.

FORFEITURE OF SOLD GOODS

All care pack goods are sold as part of Singapore Management University's 2022 Patron's Day event (PD22). All sold goods MUST be collected from 11 to 15 February. All unsold and forfeited goods will be handled at the discretion of the Makers' Market Organising Committee at a future stipulated date.

ACCURACY OF ONLINE LISTINGS

Makers' Market conducts a best-effort basis to measure items and lists relevant information. Prospective online buyers are advised that colour accuracy on the listings may vary due to factors such as phone/computer display, camera variance, and room conditions.